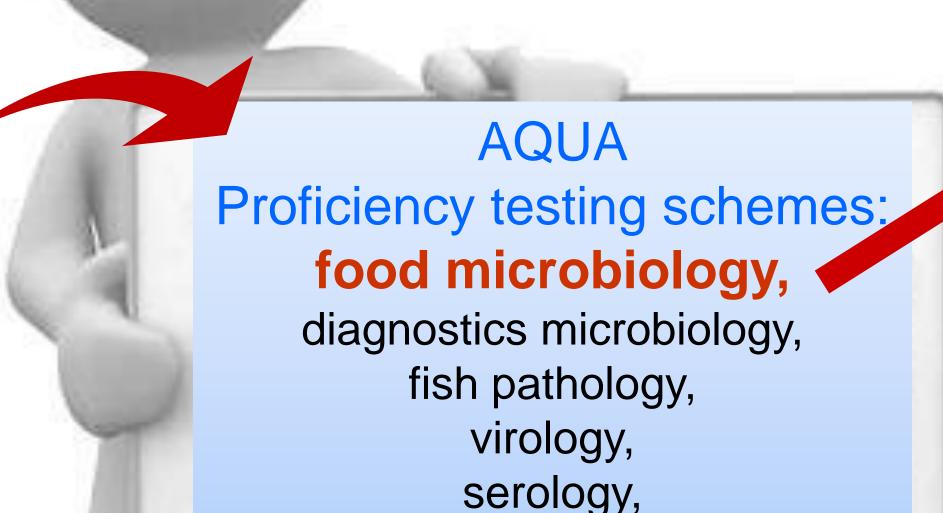
## Istituto Zooprofilattico Experience of the first Italian public veterinary institute Sperimentale delle Venezie accredited as provider of food microbiological proficiency testing in conformity to ISO/IEC 17043

Paola Carnieletto, Maria Grimaldi, Marzia Mancin, Romina Trevisan, Fabio Loriggiola, Marica Toson, Stefano Marangon

Istituto Zooprofilattico Sperimentale delle Venezie, Viale dell'Università 10, 35020, Legnaro (PD), Italy





molecular biology

Freeze-dried food matrices contaminated with American Type Culture Collection bacterial strains









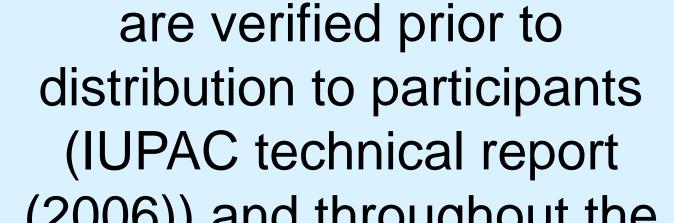






Round	Food microbiology Tests
MA1	Enumeration of mesophilic microrganisms Enumeration of coagulase-positive Staphylococci Detection of staphylococcal enterotoxins
MA2	Enumeration of <i>Bacillus cereus</i> Enumeration of <i>Escherichia coli</i> (MPN) Detection of <i>Salmonella</i> spp.
MA3	Enumeration of <i>Campylobacter</i> spp.  Detection of <i>Campylobacter</i> spp.  Detection of <i>Escherichia coli</i> O157
MA4	Enumeration of Escherichia coli Enumeration of Coliforms Enumeration of Enterobacteriaceae
MA5	Enumeration of <i>Listeria monocytogenes</i> (CFU) Enumeration of <i>Listeria monocytogenes</i> (MPN) Detection of <i>Cronobacter sakazakii</i>
MA6	Detection of Listeria monocytogenes Detection of Yersinia enterocolitica
MA7	Enumeration of sulphite-reducing bacteria Enumeration of <i>Clostridium perfringens</i>

Detection of Salmonella spp.



Homogeneity and stability

(2006)) and throughout the PT (ISO 13528:2005)



## Performance evaluation:

- CFU quantitative method: z-score obtained using the value assigned from value consensus participants the and standard deviation proficiency assessment equal to  $0.25\log_{10}$ 
  - MPN quantitative methods: range of acceptability according to the ISO/TS 22117:2010

## Accreditation experience

Following the accreditation experience, measures were taken to improve and optimize some managerial aspects. The activities included:

- formalization of a group of technical experts, encompassing key figures inside the PT provider itself;
- editing and formalization of the terms of sale;
- development of a web site for the submission of results from each participant; publication of documents and reports;
- a customer satisfaction survey, resulting in 47% feedback, which also provided several valuable suggestions which were used to improve the quality system;
- organization of two conferences on ISO/IEC 17043 and PT provider management.

Other activities implemented to enhance the PT program included:

- periodical re-training of key personnel for all PT demonstrate improvements to processes, competences and skills;
- drafting out annual trend performance reports, to yearly evaluate the conformity of the PT and to outline any difference between the expected values and the assigned values;
- production of annual reports to be submitted to each participant, to verify its annual performances.

## **Bibliography**

- 1) ISO/IEC 17025:2005 General requirements for the competence of testing and calibration laboratories
- 2) ISO/IEC 17043:2010 Conformity assessment General requirements for proficiency testing;
- 3) Thompson M., Ellison S.L.R., Wood R., "The International Harmonised Protocol for the Proficiency Testing of Analytical Chemistry Laboratories (IUPAC Technical report)". Pure and Applied Chemistry 78 (1), 145 - 196 (2006 IUPAC);