# Revised internal Quality Control from NORDTEST

# Eurachem workshop 2018 in Dublin on **Data – Quality, Analysis and Integrity**



And info on revised measurement uncertainty handbook from Nordtest 2017





Bertil Magnusson Research Institutes of Sweden

**TROLLBOKEN** AB



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Our 2,200 employees support and innovative processes, and our roughly 100 testbeds are instrumental in developing the future-proofing of products, technologies, and services.

Research Institutes of Sweden Bioscience and Materials Chemistry and Materials



#### Nordtest

The emphasis of Nordtest is to develop, promote and innovate Nordic test methods and pre-normative activity.





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## **Nordtest Handbooks**



Handbook for Chemical Laboratories

And Nordtest TR604 – sampling uncertainty...

#### Downloadable from www.nordtest.info

RI. SE

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# Authors Haarald Hovind Norway Mikael Krysell, Sweden Irma Makinnen Finland Ulla Lund, Denmark And many many analytia chemists...



# **Terminology in QC**

Control sample:

Sample material - test or blank samples, standard solutions

Control value:

Value entered on the control chart

**Control limits:** 

Limits in a control chart (warning and action)



# Control chart – Central line and control limits

X-Chart: Zn





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# Setting up QC

Quality control is not easy to set up...

- Two options
  - Results can be reported
  - Results can not be reported
- When out of control
  - the method should be out of control
    - no problems with the QC sample
    - position of QC sample is crucial in a run
    - QC samples similar to test samples
- QC sample should last for years
- Simple QC rules



# Some general recommendations in QC

- Number of replicates Same for control as for test samples
- Multielement analyses Target Control Limits
- Control samples similar to test samples
  - a test sample may be better than a reference material
- For wider measuring interval
  - one low and one high control sample



# **Nordtest QC revision 2018**

More focus on difficult issues:

- target control limits, Chapter 7
- changing of control limits and central line, Chapter 10
- pooled standard deviation:
  - is now more correctly called pooled standard deviation
    not combined s,
  - **is** shown in a detailed example with three replicates in every analytical run,
  - is recommended to obtain the standard deviation for range charts not with a range/factor.



#### First background to QC



Background Western Electrical Company 16 May 1924

Shewhart's work pointed out the

- importance of reducing variation in a manufacturing process
- understanding that continual process-adjustment in reaction to non-conformance actually *increased variation and degraded quality*,
- use of control charts

125 years - special issue in early 2017 on "Advances in the Theory and Application of Statistical Process Control







# The gospel of Shewhart and....

Data have no meaning apart from their context. In his case production control

Data contain both signal and noise. To be able to extract information, one must separate the signal from the noise within the data.

Example of a standards is ISO 8258 (1991) Shewhart control charts



# Is this process in control? What is the cost of having high content in production?

X-Chart: Pb





Nordtest 569: **All** control values within warning limits (green area) are accepted

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# **Setting the control limits**

The control limits can be set:

Based on method performance standard deviation,  $s_{Rw}$ , of control values

# **Statistical control limits**

# Based on customer requirement the s<sub>target</sub> is calculated **Target control limits**



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# **Target control limits in this control chart**

The requirement for limit of quantification LOQ is 0,01 % Co in steel.

LOQ is often10 *s*<sub>*Rw*</sub> The target standard deviation *s* for setting the control limits is then 0,001 % CO







# Example of requirements on s<sub>Rw</sub>

#### EC drinking water directive 98/83/EC

at a specific concentration Within-laboratory reproducibility, 2  $s_{Rw}$  < 10 %

#### 2009/90/EC pointing to the Water Framework Directive 2000/60/EC at a specific concentration LOQ < 30 %



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# **Example of requirements on** s<sub>Rw</sub> from specification

#### **MSA – Measurement System Analysis**

 $s_{Rw} < 1,7$  % of tolerance/specification  $s_{Rw} < 5$  % is acceptable

# SPC - Statistical Process Control Capability index, $C_p$ Acceptable $s_{process} < 10$ % of tolerance Acceptable $s_{Rw} < ?$





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**T8**ollbook

# Example of requirements on s<sub>Rw</sub>

## **Trollbook – Nordtest Tr 569**

Levels close to LOQ - example 2 Acceptable  $s_{Rw} < LOQ/10$ 

Higher levels – example 1 Target expanded uncertainty is UAcceptable  $s_{Rw} < U/4$ 





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**T9**ollbook

# Setting the central line (CL)

#### Mean central line

The mean value is estimated from control values obtained during a longer time, e.g. a year.

The central line is set to this mean value.

# **Reference central line**

The control sample is a reference material or a well-characterized material.



#### The central line is set to the nominal value

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# Combined and pooled **is not** the same

Version 4 says

Combined (pooled) standard deviation (s<sub>C</sub>) for several series of analyses. the standard deviations for k series of analyses with total of  $n_1+n_2+...=n_{tot}$  ob

$$s_{c} = \sqrt{\frac{(n_{1} - 1) \cdot s_{1}^{2} + (n_{2} - 1) \cdot s_{2}^{2} + \dots + (n_{k} - 1) \cdot s_{k}^{2}}{n_{tot} - k}} \qquad 9)$$

Now the text only says **Pooled** 



# Pooled standard deviation - repeatability $s_r$ and within-lab reproducibility $s_{Rw}$ from an example with three replicates in ever run

Measurement				Day #					Withi	n-lab re	producibility
	1	2	3	4	5	6	7	8		s	s <sup>2</sup>
First	7.1	6.9	6.6	6.7	7	7.3	7.1	7		0.226	0.051
Second	7.1	6.7	6.5	6.5	6.9	7.4	7.1	6.5		0.342	0.117
Third	7	6.8	6.9	6.6	6.6	7.3	6.9	6.8		0.226	0.051
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Repeatability									S Rw		0.27
s	0.058	0.100	0.208	0.100	0.208	0.058	0.115	0.252			
s <sup>2</sup>	0.003	0.010	0.043	0.010	0.043	0.003	0.013	0.063			
S <sub>r</sub>	0.15										

**NOTE** – This is a simplified way to estimate  $s_{\text{Rw}}$  shown in Example 10 giving  $s_{\text{Rw}} = 0.270$ . The correct estimate using ANOVA is 0.272.

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# Why the Troll

Once upon a time there were a lot of Trolls in the Nordic countries.

They were sometimes pestering us so we have a saying something like

The Troll is up to mischief meaning

there are some odd things going on which we do not understand like a control value in the red area

in the control chart



**R-Chart: N<sub>NH4</sub>** 





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## **Revised version 2017 of Nordtest 537**





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## Measurement uncertainty (MU) – Nordtest 2017

Major updates are:

- Uncertainty over the measurement range a separate section
- Estimating repeatability by a pooled s from duplicates
- Use of control chart limits for the  $s_{Rw}$  in MU calculations
- Harmonisation with ISO 11352 Water quality Estimation of MU based on validation and quality control data.
- Recommended resources following the Nordtest handbook in detail:
  - software MUkit freely available software
  - on-line course a link is given to a course from Tartu University.



## **Pooled** *s* from **50** duplicates – appendix 6 in TR 537

<b>X</b> 1	<b>X</b> 2	Range	S
mg L <sup>-1</sup>	mg L <sup>-1</sup>	mg L <sup>-1</sup>	mg L <sup>-1</sup>
8.90	8.91	-0.01	0.007
8.99	9.01	-0.02	0.014
8.90	8.90	0.00	0.000
9.11	9.12	-0.01	0.007
8.68	8.64	0.04	0.028
		Pooled s	0.0252

Note only minor difference – with mean range/1.128 we get an s = 0.024



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NOTE: If all results would be used to calculate  $s_{Rw}$  a too low estimate will be obtained resulting in too narrow control limits.







\*Planned to 1 of July 2018

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Trollbook

FAQ on QC and MU www.trollboken.se